

- ◆ Please note a variety of effective dates have been referenced regarding the use of the code below specifically related to COVID-19. Therefore, the recommendation is to retroactive their use to March 6, 2020.
- ◆ The provider must use an interactive audio and video telecommunications system that permits real-time communication between you at the distant site, and the beneficiary at the originating site.
- ◆ Transmitting medical information to a physician or practitioner who reviews it later is permitted only in Alaska or Hawaii Federal telemedicine demonstration programs.
- ◆ Best practice suggests that documentation should also include a statement of the method of telehealth service performed, consented from the patient to receive the services provided through telehealth, and both the location, names and roles of any person participating in the telehealth service (patient, provider, other).

Recommendation:

Audio & Video

*“This service was provided through telehealth, audio & video. The patient has consented to proceed with this telehealth service. The patient located at *****(location of the patient)** and this writer located at *****(location of the provider)** [if applicable - and the other parties of *****(names and roles of any other persons participating in the telehealth services)**”*

Telephone Only

*“This service was provided through telehealth, telephone only. The patient has consented to proceed with this telehealth service. The patient located at *****(location of the patient)** and this writer located at *****(location of the provider)** [if applicable - and the other parties of *****(names and roles of any other persons participating in the telehealth services)]”***

CY 2020 Medicare Telehealth Services / Service	HCPCS/CPT Code
Medicare Telehealth Visits	
Office or other outpatient visits	99201 – 99215
Telehealth consultations, emergency department or initial inpatient	G0425 – 30 min G0426 – 50 min G0427 – 70 min
Follow-up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs	G0406 – Limited, 15 min G0407 – Intermediate, 25 min G0408 – Complex, 35 min

Virtual Check-In	
Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment ; 5-10 minutes of medical discussion	G2012
Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	G2010
E-Visits	
Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days ; time based codes.	99421 – 5-10 min 99422 – 11-20 min 99423 – 21 or more min
Qualified nonphysician health care professional online assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days ; time based codes	G2061 – 5-10 min G2062 – 11-20 min G2063 – 21 or more min
Additional Telehealth/Telemedicine Services	
Office consultation for a New or Est patient	99241 – 99245
Inpatient consultation for a New or Est patient	99251 – 99255
Hospital care, Initial	99221 – 99223
Hospital care, Subsequent	99231 – 99233
Obser/hosp same date	99234 – 99236
Hospital Discharge day	99238 – 99239
Observation care, Initial	99219, 99220
Observation care, Subsequent	99224 – 99226
Observation care, Discharge	99217
Inpatient Neonatal critical care, Initial	99468 (< 28 days old) 99471 (29 days -24 months old)
Inpatient Neonatal critical care, Subsequent	99469 (< 28 days old) 99472 (29 days -24 months old)
Inpatient Pediatric critical care, Initial	99475 (2-5 years old)
Inpatient Pediatric critical care, Subsequent	99476 (2-5 years old)
Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration	99473
Initial hospital care, per day, for the evaluation and management of the neonate, 28 days of age or younger, who	99477

requires intensive observation, frequent interventions, and other intensive care services	
Subsequent intensive care, per day, for the evaluation and management of the recovering very low birth weight infant	99478 (weight <1500 grams) 99479 (weight 1500-2500 grams) 99480 (weight 2501-5000grams)
Care Planning for Patients with Cognitive Impairment	99483
Nursing facility care, Initial	99304 – 99306
Nursing facility care, Subsequent	99307 – 99310
Nursing facility care, Discharge	99315 – 99316
Domiciliary/Rest Home, New patient	99327, 99238
Domiciliary/Rest Home, Est patient	99334 – 99337
Home Visit, New patient	99341 – 99345
Home Visit, Est patient	99347 – 99350
Emergency dept visit	99281 – 99285
Critical care first hour	99291
Critical care addl 30 min	99292
Prolonged service in the office or other outpatient setting requiring direct patient contact beyond the usual service; first hour	99354
Prolonged service in the office or other outpatient setting requiring direct patient contact beyond the usual service; each additional 30 minutes	99355
Prolonged service in the inpatient or observation setting requiring unit/floor time beyond the usual service; first hour (list separately in addition to code for inpatient evaluation and management service)	99356
Prolonged service in the inpatient or observation setting requiring unit/floor time beyond the usual service; each additional 30 minutes (list separately in addition to code for prolonged service)	99357
Prolonged preventive services	G0513 (first 30 min) G0514 (Each add'l 30 min)
Annual Wellness Visit, includes a personalized prevention plan of service (PPPS) first visit	G0438
Annual Wellness Visit, includes a personalized prevention plan of service (PPPS) subsequent visit	G0439

Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment ; time based codes	99441 – 5-10 min 99442 – 11-20 min 99443 – 21-30 min
Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment ; time based code	98966 – 5-10 min 98967 – 11-20 min 98968 – 21-30 min
Telehealth Consultation, Critical Care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	G0508
Telehealth Consultation, Critical Care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	G0509
Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days ; 5-10 minutes	98970
Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days ; 11-20 minutes	98971
Qualified nonphysician qualified health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days ; 21 or more minutes	98972
Telehealth transmission, per minute, professional services bill separately	T1014
Telehealth originating site facility fee	Q3014
Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a written report to the patient's treating/requesting physician or other qualified health care professional, 5 minutes or more of medical consultative time	99451
Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/requesting physician or other qualified health care professional, 30 minutes	99452
Interprofessional Telephone/ internet assessment and management services provided by a consultative physician including a verbal and written report; 5-10 minutes of medical consultative discussion and review	99446
Interprofessional Telephone/ internet assessment and management services provided by a consultative physician including a verbal and written report; 11-20 minutes of medical consultative discussion and review	99447
Interprofessional Telephone/ internet assessment and management services provided by a consultative physician including a verbal and written report; 21-30 minutes of medical consultative discussion and review	99448
Interprofessional Telephone/ internet assessment and management services provided by a consultative physician including a verbal and written report; 31 or more minutes of medical consultative discussion and review	99449

Telemonitoring of patient in their home, including all necessary equipment; computer system, connections, and software; maintenance; patient education and support; per month	S9110
Medicine and Specialty	
Individual and group kidney disease education services – 60 minutes for either setting	G0402 – Individual G0421 – Group
Individual and group diabetes self-management training services, with a minimum of 1 hour of in-person instruction furnished in the initial year training period to ensure effective injection training	G0108 – Individual G0109 – Group (two or more), 30 min intervals
Individual and group health and behavior assessment and intervention, each 15 minutes	96150 – 96154
Individual psychotherapy	90832 – 90838
Telehealth Pharmacologic Management	G0459
Psychiatric diagnostic interview examination	90791 – 90792
End-Stage Renal Disease (ESRD)-related services	90951 – 90955 90957 – 90970
<i>Note: A physician, NP, PA, or CNS must furnish at least one ESRD-related “hands on visit” (not telehealth) each month to examine the beneficiary’s vascular access site.</i>	
Individual and group medical nutrition therapy	G0270, 97802 – 97804
Neurobehavioral status examination	96116
Smoking cessation services	G0436, G0437, 99406 (3-10mins) 99407(>10mins)
Alcohol and/or substance (other than tobacco) abuse structured screening (eg, AUDIT, DAST), and brief intervention (SBI) services; 15 to 30 minutes	99408(15-30 mins) 99409 (> 30 mins)
Alcohol and/or substance (other than tobacco) abuse structured assessment and intervention services	G0396 – (15-30 mins) G0397 – (> 30 mins)
<u>Annual</u> alcohol misuse screening, 15 minutes	G0442
Brief face-to-face behavioral counseling for alcohol misuse, 15 minutes	G0443
<u>Annual</u> depression screening, 15 minutes	G0444
High-intensity behavioral counseling to prevent sexually transmitted infection; face-to-face, individual, includes education, skills training and guidance on how to change sexual behavior; performed semi-annually, 30 minutes	G0445
<u>Annual</u> , face-to-face intensive behavioral therapy for cardiovascular disease, individual, 15 minutes	G0446
Face-to-face behavioral counseling for obesity, 15 minutes	G0447
Transitional care management services with moderate medical decision complexity (face-to-face visit within 14 days of discharge)	99495

Transitional care management services with high medical decision complexity (face-to-face visit within 7 days of discharge)	99496
Advance Care Planning, 30 minutes	99497
Advance Care Planning, additional 30 minutes	99498
Psychoanalysis	90845
Family psychotherapy (without the patient present)	90846
Family psychotherapy (conjoint psychotherapy) (with patient present)	90847
Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; individual patient	98960
Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 2-4 patients	98961
Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each 30 minutes; 5-8 patients	98962
Counseling visit to discuss need for lung cancer screening using low dose CT scan (LDCT) (service is for eligibility determination and shared decision making)	G0296
Interactive Complexity Psychiatry Services and Procedures	90785
Health Risk Assessment	96160, 96161
Comprehensive assessment of and care planning for patients requiring chronic care management (This is an add-on code to be used with another E/M service (the chronic care management initiating visit, which can be the AWV/IPPE or a qualifying face-to-face E/M visit)	G0506
Psychotherapy for crisis	90839, 90840
Office-Based treatment for opioid disorder	G2086 – 70 min in 1 st month G2087 – 60 mins G2088 – each add'l 30 min
Group psychotherapy	90853
Remote physiologic monitoring treatment management services, clinical staff/physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; first 20 minutes	99457
Remote physiologic monitoring treatment management services, clinical staff/physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; each additional 20 minutes (List separately in addition to code for primary procedure)	99458

Pharmacologic management, including prescription and review of medication, when performed with psychotherapy services (List separately in addition to the code for primary procedure)	90863
Remote imaging for detection of retinal disease (eg, retinopathy in a patient with diabetes) with analysis and report under physician supervision, unilateral or bilateral	92227
Remote imaging for monitoring and management of active retinal disease (eg, diabetic retinopathy) with physician review, interpretation and report, unilateral or bilateral	92228
External mobile cardiovascular telemetry with electrocardiographic recording, concurrent computerized real time data analysis and greater than 24 hours of accessible ECG data storage (retrievable with query) with ECG triggered and patient selected events transmitted to a remote attended surveillance center for up to 30 days; review and interpretation with report by a physician or other qualified health care professional	93228
External mobile cardiovascular telemetry with electrocardiographic recording, concurrent computerized real time data analysis and greater than 24 hours of accessible ECG data storage (retrievable with query) with ECG triggered and patient selected events transmitted to a remote attended surveillance center for up to 30 days; technical support for connection and patient instructions for use, attended surveillance, analysis and transmission of daily and emergent data reports as prescribed by a physician or other qualified health care professional	93229
External patient and, when performed, auto activated electrocardiographic rhythm derived event recording with symptom-related memory loop with remote download capability up to 30 days, 24-hour attended monitoring; includes transmission, review and interpretation by a physician or other qualified health care professional	93268
External patient and, when performed, auto activated electrocardiographic rhythm derived event recording with symptom-related memory loop with remote download capability up to 30 days, 24-hour attended monitoring; recording (includes connection, recording, and disconnection)	93270
External patient and, when performed, auto activated electrocardiographic rhythm derived event recording with symptom-related memory loop with remote download capability up to 30 days, 24-hour attended monitoring; transmission and analysis	93271
External patient and, when performed, auto activated electrocardiographic rhythm derived event recording with symptom-related memory loop with remote download capability up to 30 days, 24-hour attended monitoring; review and interpretation by a physician or other qualified health care professional	93272
Medical genetics and genetic counseling services, each 30 minutes face-to-face with patient/family	96040
Psychological testing evaluation - physician/QHP 1 st hour	96130
Psychological testing evaluation - physician/QHP ea add'l hour	96131
Neuropsychological testing evaluation - physician/QHP 1 st hour	96132
Neuropsychological testing evaluation - physician/QHP ea add'l hour	96133

Psychological or neuropsychological test administration and scoring, physician/QHP 1 st 30 min	96136
Psychological or neuropsychological test administration and scoring, physician/QHP ea add'l 30 min	96137
Psychological or neuropsychological test administration and scoring, technician 1 st 30 min	96138
Psychological or neuropsychological test administration and scoring, technician ea add'l 30 min	96139
Health behavioral assessment/reassessment	96156
Health behavioral intervention, individual 1st 30 min	96158
Health behavioral intervention, individual each add'l 15 min	96159
Health behavioral intervention, group 1st 30 min	96164
Health behavioral intervention, group ea add'l 15 min	96165
Health behavioral intervention, family 1st 30 min	96167
Health behavioral intervention, family ea add'l 15 min	96168
Speech/hearing therapy	92507
Evaluation of speech fluency	92521
Evaluation speech production	92522
Evaluation of speech sound production; with evaluation of language comprehension and expression	92523
Behavioral and qualitative analysis of voice and resonance	92524
Therapeutic exercises	97110
Neuromuscular reeducation	97112
Gait training therapy	97116
PT Eval low complex 20 min	97161
PT Eval mod complex 30 min	97162
PT Eval high complex 45 min	97163
PT re-eval est plan care	97164
OT eval low complex 30 min	97165
OT eval mod complex 45 min	97166
OT eval high complex 60 min	97167
OT re-eval est plan care	97168
Self care management training	97535
Physical Performance Test	97750

Assistive Technology Assess	97755
Orthotic mgmt&training 1st enc	97760
Prosthetic trainingg 1st enc	97761
Radiation treatment management, 5 treatments	77427

Reporting Contact Only		ICD-10
Contact with and (suspected) exposure to other viral communicable diseases should be reported if the patient has had contact with someone who has tested positive, but the patient has no signs/symptoms.		Z20.828
Reporting Observation Only		ICD-10
Encounter for observation for suspected exposure to other biological agents ruled out should be used if the patient is being observed for what is thought to be COVID-19 but the test was negative, or it was ruled out. In this case it is important to code other signs/symptoms that the patient is experiencing. Note: if another definitive diagnosis is reported instead, then that would take the place of Z03.818.		Z03.818
Reporting a Confirmed Case		ICD-10
<p><u>COVID-19 and Sequencing Guidelines After April 1, 2020</u></p> <ul style="list-style-type: none"> • Code U07.1 COVID 19 as the PDX • Use additional code to identify pneumonia or other manifestations • Excludes1: <ul style="list-style-type: none"> ○ Coronavirus infection, unspecified site (B34.2) ○ Coronavirus as the cause of diseases classified to other chapters (B97.2) <p>Severe acute respiratory syndrome [SARS], unspecified (J12.81)</p>		
Definitive Diagnosis	Before April 1, 2020	After April 1, 2020
<p>With Pneumonia If the pneumonia is confirmed as being due to a confirmed case of COVID-19, code:</p>	J12.89, Other viral pneumonia B97.29 Other coronavirus as the cause of diseases classified elsewhere	U07.1, COVID-19 J12.89, Other viral pneumonia
<p>With Acute Bronchitis If the bronchitis is confirmed as being due to a confirmed case of COVID-19, code:</p>	J20.8 Acute bronchitis due to other specified organisms B97.29 Other coronavirus as the cause of diseases classified elsewhere	U07.1, COVID-19 J20.8 Acute bronchitis due to other specified organisms
<p>With Lower Respiratory Infection If the lower respiratory infection is confirmed as being due to a confirmed case of COVID-19, code:</p>	J22 Unspecified acute lower respiratory infection, not otherwise specified B97.29 Other coronavirus as the cause of diseases classified elsewhere. <i>(Alternatively, if they state that it is another type of respiratory infection (not included in other coding options) then you would use J98.8 (other specified respiratory disorders) with B97.29.</i>	U07.1, COVID-19 J22 Unspecified acute lower respiratory infection, not otherwise specified <i>(Alternatively, if they state that it is another type of respiratory infection (not included in other coding options) then you would use J98.8 (other specified respiratory disorders)</i>

<p>With ARDS (Acute Respiratory Distress Syndrome) If patients with COVID-19 develops ARDS, code:</p>	<p>J80 Acute respiratory distress syndrome B97.29 Other coronavirus as the cause of diseases classified elsewhere.</p>	<p>U07.1, COVID-19 J20.8 Acute bronchitis due to other specified organisms</p>		
<p>Signs & Symptoms</p>				
<p>For patients presenting with any signs/symptoms (such as fever, etc.) and where a definitive diagnosis has not been established, assign the appropriate code(s) for each of the presenting signs and symptoms such as: Cough, Shortness of breath, Fever, unspecified</p>		<p>R05 Cough R06.02 Shortness of breath R50.9 Fever, unspecified</p>		
<p>Modifiers (Note: May be needed for specific payers)</p>				
<p>Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System (Note – Appendix P of AMA CPT book provides list of “CPT Codes That May Be Used for Synchronous Telemedicine Services”)</p>	<p>95</p>	<p>CMS Yes</p>	<p>Medicaid State Specific</p>	<p>Commercial Varies by payor</p>
<p>Via interactive audio and video telecommunication systems</p>	<p>GT</p>	<p>CMS Telephone Only=Yes</p>	<p>Medicaid State Specific</p>	<p>Commercial Varies by payor</p>
<p>State specific Modifiers indicating Telehealth services</p>	<p>U1 – UD</p>	<p>CMS</p>	<p>Medicaid State Specific</p>	<p>Commercial Varies by payor</p>
<p>Catastrophe/disaster related (Professional)</p>	<p>CR</p>	<p>CMS</p>	<p>Medicaid State Specific</p>	<p>Commercial Varies by payor</p>
<p>Place of Service (POS) Codes (Note Medicare, Ky Medicaid Use 02, Not Modifier GT)</p>				
<p>POS codes are different by payor, by method that the services were provided; Audio & Video, Telephone Only Standard – use the typical POS code you would have provided to the patient were the visit have been normally face-to-face. Audio & Video = AV Telephone Only = T Both = B</p>		<p>CMS AV = Standard T = 02</p>	<p>Medicaid State Specific</p>	<p>Commercial Varies by payor</p>

Resources:

- CMS Medicare Learning Network, Telehealth Services, MLN Booklet ICN 901705, January 2019
- Centers for Disease Control (CDC) – “Coding guidance has been developed by CDC and approved by the four organizations that make up the Cooperating Parties: the National Center for Health Statistics, the American Health Information Management Association, the American Hospital Association, and the Centers for Medicare & Medicaid Services”. – for the ICD-10 information

State/ Professional Entity	Source	Notes
CMS	https://www.cms.gov/files/document/covid-final-ifc.pdf https://www.cms.gov/files/document/covid-19-physicians-and-practitioners.pdf	3/30/2020
Kentucky	https://kytelecare.med.uky.edu/kytelecare-ky-tele-health-network-policies	
North Carolina	https://medicaid.ncdhhs.gov/blog/2020/03/13/special-bulletin-covid-19-2-general-guidance-and-policy-modifications	
New Hampshire	https://www.nh.gov/insurance/legal/documents/nhid-order-health-insurer-coverage-coronavirus.pdf	
Ohio	https://ohiohospitals.org/Health-Economics/Health-Policy/Telehealth	
Maine	https://www11.anthem.com/shared/noapplication/f0/s0/t0/pw_g396592.pdf?refer=ahpmedprovider	Anthem Maine Health
Maine	https://www.maine.gov/sos/cec/rules/10/ch101.htm	Section 4 Telehealth Services
Virginia	http://www.vdh.virginia.gov/content/uploads/sites/13/2020/03/PPE-Recommendations_Shortage-Situations.pdf	
Virginia	https://law.lis.virginia.gov/vacode/title38.2/chapter34/section38.2-3418.16/	
Virginia	https://lis.virginia.gov/cgi-bin/legp604.exe?201+sum+HB1332S	
American Academy of Family Practice	https://www.aafp.org/journals/fpm/blogs/gettingpaid/entry/coronavirus_testing_telehealth.html	Legislation
NAMAS	https://namas.co/wp-content/uploads/2020/03/there-is-a-pandemic.pdf	