

Beyond the Buzz

How We're (Actually) Applying AI in Healthcare Revenue Cycle

We've been building and refining a massive data lake and deploying emerging artificial intelligence capabilities for a decade. Our continuous tuning of models and ROI-driven approach to AI reduces friction across the revenue cycle, **ensuring providers get paid what they're owed.**

25B+

transactions mapped to outcomes

Ensemble data lake normalized across 250+ hospitals

25K+

variables informing AI models

20+ certified data scientists and hackathon / Kaggle winners

5.5K+

AI models deployed over past decade

Fields span machine learning, deep learning and generative AI

- **Predictive analytics** to prevent coding errors, charge discrepancies, underpayments + final denials
- **Prioritization** to focus operator time and expertise on high-value touches + activities
- **Zero-touch automation** to minimize low-value manual tasks from operator work queues

2023 Results

> \$200M
in lost revenue avoided for hospitals

41%
fewer steps from bill to payment*

57%
of low-value tasks automated

*For accounts settled within 120 days of discharge.

[Learn more](#) about how we're rethinking revenue cycle.